

Samarpan Arts and Commerce College, Gandhinagar

Feedback Analysis and Action Taken Report for A.Y. – 2021-22

- Online feedback was solicited from students, teachers and alumni for the improvement of institutional quality. 226 students, 13 teachers and 43 alumni submitted their responses. The main points derived from the analysis of feedback are listed below:

1. Students feedback on Curriculum:

- 90% students believe that course curriculum is helpful to them in obtaining relevant knowledge of their field and the reading material is available to them. Students opined that they were satisfied with online classes conducted during Covid-19.

- 93% students believe that teachers communicated effectively and acquainted them with programme and course outcomes.

- 94% students are of the opinion that they are engaged into curricular, co-curricular and extra-curricular activities.

- 93% students believe that methods of internal assessment like Assignments, Tests, Quiz, Group discussion are fair and transparent.

- Some students have requested that Student Exchange Programme should also involve male students. Orientation for competitive examinations should be held at regular interval.

• Action Taken:

- The student feedback has been communicated to the teachers and to the Management.

- It has been decided to organize awareness programmes for competitive examinations more often. Workshop for NET/SET coaching in English is also planned.

- Since the college has signed MoUs with Girls' colleges for Student and Faculty Exchange Programmes, male students have not been able to visit these colleges under this programme. However, it has been decided to involve such students in projects with other institutes.

2. Students feedback on Administration:

- 90% students believe that college admin staff is helpful to them and 88% students are of the opinion that the grievance redressal mechanism is in place at the college.

- 87% students believe that the quality of drinking water is satisfactory. However, the need of water cooler has been stressed by many students.

- Most students are satisfied with food served at the canteen, but the requirement of more variety of dishes has been put forward by the students.

- The number of computers must be increased in library to access e-resources.

- **Action Taken:**

- The feedback of the students has been communicated to the Management.
- Water cooler
- More number of computers
- The canteen operator has been asked to offer a variety of dishes.

3. Teachers' Feedback on Curriculum and Institutional Facilities

- Feedback from 13 teachers was received. All the faculty members are of the opinion that courses taught by them have enough study material available. Teachers also agreed that they are encouraged to hold curricular and co-curricular activities regularly.

- 90% teachers believe that topics prescribed in their syllabus are relevant. 75% teachers opined that enough books are available in the library pertaining to their subject.

- However, some teachers are of the opinion that ICT facility in the institute needs to be strengthened.

- **Action Taken:**

- The Principal and the Management has been apprised of the need to update library resources.
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03. Alumni Feedback:

- 43 alumni submitted their responses. Most of them know about the 'Alumni Association of Samarpan' and activities conducted by it.

- The alumni shared positive feedback on the teacher-student rapport and the contribution of teachers in their personality development. More than 95% alumni believe that the institute handles students' grievances in a fair manner.

- 90% alumni are satisfied with the courses taught to them and they have offered their services in the academic and other activities.

- **Action taken:**

- It is decided to rope in the services of alumni in extension and outreach activities.
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