

## Samarpan Arts and Commerce College, Gandhinagar

### Feedback Analysis and Action Taken Report for A.Y. - 2020-21

- Online feedback was solicited from students, teachers and alumni for the improvement of institutional quality. 444 students, 16 teachers and 63 alumni submitted their responses. The main points derived from the analysis of feedback are listed below:

#### **1. Students feedback on Curriculum and Institutional Facilities:**

- As seen from the graphical presentation, most students believe that course curriculum is helpful to them in obtaining relevant knowledge of their field and the reading material is available to them. Students opined that they were satisfied with online classes conducted during Covid-19.

- Most students are satisfied with institutional facilities and have made some suggestions about library and magazines for competitive examinations.

- Wi-fi connection needs to be boosted to avoid outages.

- **Action Taken:**

- The student feedback has been communicated to the teachers and to the Management.

- Teachers have been asked to prepare and upload e-content on college website to facilitate learning in the times of Covid-19 pandemic.

- It has been decided to equip the library with more books and magazines. Teachers have been asked to give the list of resources needed in their subject.

- A separate reading space will be created in the library to give spur to research activities.

- NaMo wi-fi service provider has been intimated to take necessary measures.

#### **2. Teachers' Feedback on Curriculum and Institutional Facilities**

- Feedback from 16 teachers was received. Teachers are satisfied with the efforts taken by the Management to promote research culture and expand the scope of teaching-learning.

- However, a sizeable section of the teaching fraternity believes that the library needs to be updated with additional resources, in keeping with the demands of the times.

- A dedicated computer operator should also be provided to the teachers to assist them in data management.

- **Action Taken:**

- The Principal and the Management has been apprised of the need to update library resources. The college has subscribed to N-LIST facilities of INFLIBNET and it was decided to include students under the same.

- The Management has agreed to rope in the services of an assistant to help the faculty members in data upkeep.

### **03. Alumni Feedback:**

- 63 alumni submitted their responses. Most of them are happy with the way the college has touched their lives by providing meaningful education and imparting life skills to cope with the challenges of the fiercely competitive world.

- The alumni shared positive feedback on the teacher-student rapport and the contribution of teachers in their personality development.

- However, some alumni believed that the courses taught to them in the institute have outlived their utility in terms of job prospects.

- **Action taken:**

- Since the college is affiliated to Gujarat University and the curriculum design is beyond the purview of the college, it was decided to intimate the respective Board of Studies to introduce necessary changes in the curriculum.
  - Since some alumni showed their readiness to offer their services to the institute, it was decided to invite the interested alumni to deliver talks for competitive examination guidance, so that students can get to know the first-hand experiences of those alumni who have passed such examinations.
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